



## NEWS

For Immediate Release

Contact: Jimmy Pape  
(281) 292.9000  
jpape@pf-inc.com

### **PROFORMANCE Recognized by *Business Solutions* Magazine for Innovative Banking/Finance Installation**

*OnBase reseller creates seamless integration that delivers impressive ROI*

**Spring, TX, June 24, 2005 – PROFORMANCE, a systems integration and software development firm specializing in applications for the financial services industry, was named by *Business Solutions* magazine as the winner of the 2005 Innovative Banking/Finance Installation award. The award, in recognition of an enterprise-wide document management solution it developed for First Volunteer Bank of Tennessee, was presented at the AIIM On Demand 2005 Conference and Exhibit in Philadelphia, PA.**

The annual *Business Solutions* Channel Connection Awards recognize extraordinary integrators and resellers that deliver innovative document management installations across vertical industries. PROFORMANCE was selected based on the scope, complexity and resulting ROI of the First Volunteer Bank of Tennessee installation.

The industry-specific solution integrated the OnBase document management system by Hyland Software, Inc. and two proprietary utilities, PF Bar Code and PF Host Synchronization, with Fujitsu scanners, to image loan and deposit documents from the bank's 21 branches. "We have developed a series of utilities that enhance the functionality of OnBase, making it a more effective archival system for the banking industry," stated Wayne Whaley, President and CEO, PROFORMANCE. To facilitate the retrieval of imaged documents, the PF Bar Code utility enables the bank to generate and insert bar code separator sheets into loan files prior to scanning to ensure all imaged documents are properly indexed and subsequently identifiable after being archived in the system. Additionally, the PF Host Synchronization utility automates

(more)

document indexing and maintains consistent customer information and other relevant data between OnBase and the host system.

The PERFORMANCE-configured OnBase solution enables users to access data via Jack Henry 20/20 core system inquiry screens without logging into OnBase. “The flexibility of using open databases and industry-standard hardware from any number of vendors allows us to control costs. If we change core systems in any of our business lines, OnBase will move transparently,” comments Scott Harrison, Senior Vice President and IT Manager, First Volunteer Bank of Tennessee. “We were pleased with the level of sophistication OnBase had as an imaging system and as an enterprise-wide document management system as a whole.”

The system is helping the bank improve customer service levels by providing tellers and other authorized personnel with immediate access to loan documents, signature cards and customer data. “We appreciate the industry recognition and our working relationship with everyone at First Volunteer Bank,” stated Whaley. “With every installation, our goal is to relieve as many document processing pain points as possible for an organization. First Volunteer is now operating much more efficiently, thanks to the implementation of an effective document automation strategy.”

### **About PERFORMANCE**

PROFORMANCE, a systems integrator and software development firm based in Spring, TX, automates lending, deposit, and other paper-intensive operations by integrating specialized applications with the OnBase Document Management System, core banking, and other line of business software. Proprietary products include a set of utilities known as the PERFORMANCE Productivity Suite, INFO-ACCESS, a loan processing application, and INFO-CAPTURE, a signature capture application. The company’s extensive experience with bank-wide document management implementations enables clients to streamline processes, drive down operational costs, and improve access to business information and documents throughout the enterprise. Visit [www.pf-inc.com](http://www.pf-inc.com) for more information.

(more)

**About Hyland Software**

Hyland Software is a leading provider of rapidly deployable enterprise content management software. Hyland develops OnBase, enterprise-class software that combines integrated document management, business process management and records management in a single application. OnBase allows organizations to manage digital content, including scanned paper documents, faxes, print streams, application files, electronic forms, web content, multi-media files and emails. OnBase is used by businesses and government agencies to automate business processes, reduce the time and cost of performing important business functions, improve organizational efficiency and address the need for regulatory compliance through the management, control and sharing of digital content with employees, business partners, customers and other constituencies. Visit [www.onbase.com](http://www.onbase.com) for more information.

# # #