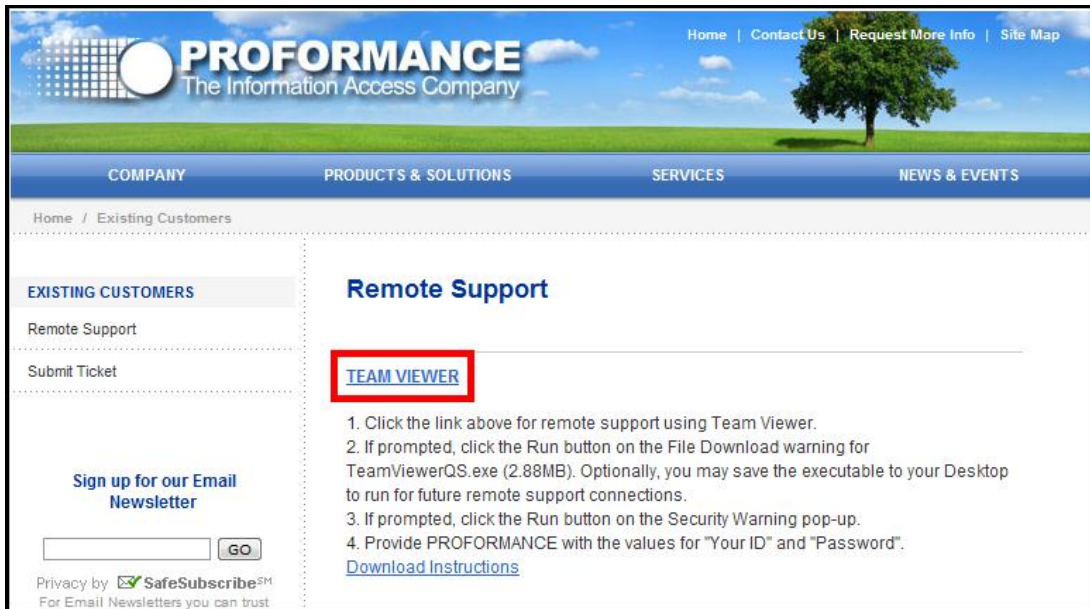


Team Viewer

1. From a web browser, go to <http://www.proformance.com/support>.
2. Click "TEAM VIEWER".



3. If prompted, click the Run button on the File Download warning for TeamViewerQS.exe (2.88MB). Optionally, you may save the executable to your Desktop to run for future remote support connections.
4. If prompted, click the Run button on the Security Warning pop-up.
5. Provide PROFORMANCE with the values for "Your ID" and "Password".

